



March 16, 2020

## Coronavirus disease (COVID-19) Information

At Erie Community Federal Credit Union (ECFCU) our members and employees are our most valuable assets. Precautions have been taken to protect our employees and members as the Coronavirus disease (COVID-19) situation continues to unfold.

We have a business continuity plan in case of a pandemic, natural disaster, or any other situation where business is not able to occur under normal conditions. ECFCU is closely monitoring updates from the Centers for Disease Control Prevention (CDC), the World Health Organization (WHO), and state and local health agencies.

Please remember that your accounts are available 24/7 through our Online Banking, Phone Teller, and ATM's. Our mobile app (ECFCU Mobile) is free to download for iPhones and Android. This free app is available at the App Store or Google play. Once enrolled you'll be able to transfer funds, deposit checks, view statements, pay your loan, and more. This is also a good time to make sure that we have current contact information on file for you, including email, phone and address.

ECFCU doesn't know how the COVID-19 will affect our community, but rest assured that ECFCU is working every day to make sure that your accounts and our employees are safe.

Erie Community Federal Credit Union remains financially strong, and our employees remain committed to serving your needs.

Sincerely,  
Gerri B Schaefer  
CEO